

Community Care Durham keeping health and safety a priority as its re-opening plans unfold

WHITBY – Community Care Durham (CCD) is maintaining the health and safety of clients, staff, and volunteers paramount as the Region of Durham moves into Phase 3 of the Province's re-opening plan.

CCD is monitoring Provincial and Regional health directives to ensure the ongoing safe delivery of services so that clients are supported to live independently in the community.

CCD's Foot Care program has recently resumed across many of its locations, following significant due diligence efforts to ensure client safety. Registered Practical Nurses and other staff trained in foot care will utilize new COVID-19 processes and training they've received.

CCD's Adult Day Programs are an essential service for many of the organization's clients and caregivers. Safely resuming the Adult Day Program remains a top priority and planning actively continues. However, at this time, based on the physical distancing requirements to safely deliver the program in person, CCD staff will continue to offer the programs online.

Daily virtual programming and social check-in calls are continuing as well as the posting of downloadable material and exercise videos to the program's Facebook page. Additionally, a recent survey was delivered to see if clients were interested in socially-distanced driveway visits. Planning for this approach is underway.

"We are proud to have maintained our other critical services during the first phases of this pandemic, including Assisted Living services, Mental Health services, respite care and meals on wheels," said James Meloche, CEO, CCD. "CCD's Transportation staff and volunteers continue to help people get to and from medical appointments and other essential outings. Accessible transportation is also available for those with mobility issues. Everyday our team is working hard to ensure the safety and security of people living at home independently."

CCD is continuing to use its website and outreach to existing clients and caregivers to provide ongoing updates on its reopening plans.

LEARN MORE

- For additional reopening updates, please visit the CCD website – www.communitycaredurham.on.ca – and click on the COVID19 tab.
- To access the CCD Virtual Social Club on Facebook, please click on <https://www.facebook.com/CCDVirtualSocialClub/>

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Community Care Durham (CCD) is a multi-service registered charitable organization providing a broad range of support services for individuals over the age of 16 and their caregivers so that people are enabled to maximize their independence and thrive where they choose to live. At CCD, coordinated networks of volunteers and inter-professional staff, working out of integrated community hubs and other locations, strive to enrich the well-being and quality of life for people who choose to live at home. As the largest community support services agency in Durham Region, CCD collaborates with its partners and the broader community to address community issues and support local citizens to achieve their goals to live independently.